

# IRCTCs e-Ticketing Service

**Electronic Reservation Slip (Personal User)**

1. You can travel on e-ticket sent on SMS or take a Virtual Reservation Message (VRM) along with any one of the prescribedIDinoriginal.PleasedonotprinttheERSunlessextremelynecessary.ThisTicketwillbevalidwithanID proof in original. Please carry original identity proof. If found traveling without original ID proof, passenger will be treated as without ticket and charged as per extent RailwayRules.
2. Only confirmed/RAC/Partially confirmed E-ticket is valid for travel.Fully Waitlisted E-ticket is invalid for travel if it remainsfullywaitlistedafterpreparationofchartandtherefundofthebookingamountshallbecreditedtotheaccount usedforpaymentforbookingoftheticket.Travellingonafullywaitlistede-ticketisillegal.
3. ValidIDstobepresentedduringtrainjourneybyoneofthepassengerbookedonane-ticket:-VoterIdentityCard/ Passport / PAN Card / Driving License / Photo ID card issued by Central / State Govt / Public Sector Undertakings of State / Central Government ,District Administrations , Municipal bodies and Panchayat Administrations which are havingserialnumber/StudentIdentityCardwithphotographissuedbyrecognizedSchoolorCollegefortheirstudents

/ Nationalized Bank Passbook with photograph /Credit Cards issued by Banks with laminated photograph/Unique Identification Card "Aadhaar", m-Aadhaar, e-Aadhaar. /Passenger showing the Aadhaar/Driving Licence from the "Issued Document" section by logging into his/her DigiLocker account considered as valid proof of identity. (Documentsuploadedbytheuseri.e.thedocumentin"UploadedDocument"sectionwillnotbeconsideredasavalid proof ofidentity).

1. ServiceAccountingCode(SAC)996411:Locallandtransportservicesofpassengersbyrailwaysfordistanceupto 150KMsServiceAccountingCode(SAC)996416:SightseeingtransportationservicesbyrailwaysforTouristTicket Service Accounting Code (SAC) 996421: Long distance transport services of passengers through rail network by Railways for distance beyond 150KMs
2. Generalrules/Informationfore-ticketpassengerhavetobestudiedbythecustomerforcancellation&refund.

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| **PNR No:** 2622946711 | Train No. & Name: 22812 / BUBNESWR RJDHNI | Quota: GENERAL (GN) |
| **Transaction ID:** 100001779987619 | Date & Time Of Booking: 14-Apr-2019 12:27:58 HRS | Class: SECOND AC (2A) |
| From: NEW DELHI(NDLS) | Date Of Journey: 15-Apr-2019 | To: BHUBANESWAR(BBS) |
| Boarding At: NEW DELHI(NDLS) | Date Of Boarding: 15-Apr-2019 | Scheduled Departure: 15-Apr-2019 17:05 \* |
| Resv. Upto: BHUBANESWAR(BBS) | Scheduled Arrival: 16-Apr-2019 16:00 \* | Adult: 2 Child: 0 |
| Passenger Mobile No: 9971596280 |  | Distance: 1724KM |
| **Passenger Address** | RZF/217 RAJ NAGAR PART-2 PALAM~COLONY NEW DELHI, SOUTH WEST DELHI, DELHI - 110077 | |
| N S | | |

**FARE DETAILS :**

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| **Ticket Fare \*\*** | **₹**8180.0 | Rupees eight thousand one hundred eighty and Zero paisa |
| **Catering Charges (Incl. of GST)** | **₹** 730.0 | Rupees seven hundred thirty and Zero paisa |
| **IRCTC Service Charge (Incl. of GST) #** | **₹** 0.0 | Rupees Zero and Zero paisa |
| **Travel Insurance Premium (Incl. of GST)** | **₹** 0.98 | Rupees Zero and ninety eight paisa |
| **Total Fare (all inclusive)** | **₹** 8910.98 | Rupees eight thousand nine hundred ten rupees and ninety eight paisa |

\*\* Inclusive of GST - **₹** 390. Only

# Service Charges per e-ticket irrespective of number of passengers on the ticket.

**PASSENGER DETAILS :**

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| **Sl No.** | **Name** | **Age** | **Sex** | **Food Choice** | **Booking Status** | **Current Status** |
| 1 | Rajeev Kumar | 24 | Male | NON\_VEG | CNF/H1/19/SIDE LOWER | CNF/H1/19/SIDE LOWER |
| 2 | Sikandar Alam | 28 | Male | VEG | CNF/H1/20/SIDE UPPER | CNF/H1/20/SIDE UPPER |

**Indian Railways GST Details :**

**Invoice Number:PS19262294671111 Address: Indian Railways New Delhi**

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| **Supplier Information** | | **Recipient Information** | | | **Taxable Value** | **CGST** | | **SGST/UGST** | | **IGST** | | **Total Tax** |
| **SAC**  **Code** | **GSTIN** | **GSTIN** | **Name** | **Address** | **Rate** | **Amount** | **Rate** | **Amount** | **Rate** | **Amount** |
| **996421** | **07AAAGM0289C1ZL** |  |  |  | 7790.0 | 2.5 | 195.0 | 2.5 | 195.0 |  |  | 390.0 |

**This ticket is booked on a personal user ID. Its sale/purchase is an offence u/s 143 of theRailways Act, 1989.**

**Place of Supply:**NEW DELHI(NDLS) **State Code/Name of Supplier :** 7Delhi

**Ticket Printing Time:** 14-Apr-2019 12:40:48 HRS

**Are you aware that 43% of your fare is borne by the common citizens of the country?**

## Print ERS Without Advertisements [X]

**IMPORTANT :**

1. For details, rules and terms & conditions of E-Ticketing services, please visit[www.irctc.co.in.](http://www.irctc.co.in/)
2. DeparturetimeandArrivalTimeprintedonthisERSandVRMsentthroughmailareliabletochange.PleaseCheckcorrectdeparture, arrival from Railway Station Enquiry, Dial 139 or SMS RAIL to139.
3. ThereareamendmentsincertainprovisionofRefundRules.ReferAmendedRefundRulesw.e.f12-Nov-2015.(detailsavailableon [www.irctc.co.in](http://www.irctc.co.in/) under heading General Information --> Rules &Policies)
4. TheaccommodationbookedisnottransferableandisvalidonlyiftheORIGINALIDcardprescribedispresentedduringthejourney.The SMS/VRM/ERSalongwithvalididcardofanyonethepassengerbookedone-ticketproofinoriginalwouldbeverifiedbyTTEwiththename andPNRonthechart.IfthePassengerfailtoproduced/displaySMS/VRM/ERSduetoanyeventuality(loss,damagedmobile/laptopetc.)but hastheprescribedoriginalproofofidentity,apenaltyofRs.50/-perticketasapplicabletosuchcaseswillbelevied.Theticketcheckingstaff on board/off board will give excess fare ticket for thesame.

5.E-ticketcancellationsarepermittedthrough[www.irctc.co.in](http://www.irctc.co.in/)bytheuser.

1. PNRshavingfullywaitlistedstatuswillbedroppedandthenamesofthepassengersonsuchticketswillnotappearonthechart.Theyare notallowedtoboardthetrain.HoweverthenamesofPARTIALLYwaitlisted/confirmedandRACticketpassengerwillappearinthechart.
2. Obtain certificate from the TTE /Conductor in case of (a) PARTIALLY waitlisted e-ticket when LESS NO. OF PASSENGERS travel, (b)A.C.FAILURE,(c)TRAVELINLOWERCLASS.ThisoriginalcertificatemustbesenttoGGM(IT),IRCTC,InternetTicketingCentre,IRCA Building,StateEntryRoad,NewDelhi-110055afterfilingTDRonlinewithinprescribedtimeforclaimingrefund.
3. IncaseofPartialconfirmed/RAC/Waitlistedticket,TDRshouldbefiledonlinewithinprescribedtimeincaseNOPASSENGERistravelling for processing of refund as per Railway refundrules
4. WhileTDRrefundrequestsarefiled&registeredonIRCTCwebsite[www.irctc.co.in,](http://www.irctc.co.in/)theyareprocessedbyZonalRailwaysasperRailway RefundRules.(detailavailableon[www.irctc.co.in](http://www.irctc.co.in/)underheadingImportantInformation-->RefundCancellationRules.
5. Confirmedticketcanbecancelleduptothirtyminutesbeforescheduleddepartureofthetrain.However,norefundshallbegrantedon cancellation of confirmed ticket after four hours before the scheduled departure oftrain.
6. RAC/partiallyconfirmedTicketcanbecancelleduptothirtyminutesbeforescheduleddepartureofthetrain.However,refundwillbe granted as per provisions of extant Railway RefundRule.
7. Incase,onapartye-ticketorafamilye-ticketissuedfortravelofmorethanonepassenger,somepassengershaveconfirmedreservation and others are on RAC or waiting list, full refund of fare , less clerkage, shall be admissible for confirmed passengers also subject to the conditionthattheticketshallbecancelledonlineoronlineTDRshallbefiledforallthepassengersuptothirtyminutesbeforethescheduled departure of thetrain.
8. ForSuvidhaTrain,W.e.f.20-Jan-2018,refundrulewillbeapplicableasperGeneralrefundrule.
9. IncaseofTrainCancellationonitsentirerun,fullrefundwillbegrantedautomaticallybytheSystem.However,ifthetrainiscancelled partiallyonitsrun,passengersarerequiredtofileTDRwithin72hrsfromscheduledepartureofthetrainfromthepassenger'sboarding station.
10. Passengersareadvisednottocarryinflammable/dangerous/explosive/articlesaspartoftheirluggageandalsotodesistfromsmokingin thetrains.
11. Contactuson:-24\*7HrsCustomerSupportat0755-6610661,0755-4090600orMailTo:[care@irctc.co.in.](mailto:care@irctc.co.in)
12. Varietyofmealsavailableinmorethan1500trains.Fordeliveryofmealofyourchoiceonyourseatlogonto[www.ecatering.irctc.co.in](http://www.ecatering.irctc.co.in/)or call1323TollFree.Foranysuggestions/complaintsrelatedtoCateringservices,contactTollFreeNo.1800-111-321(07.00hrsto22.00hrs)
13. FORMEDICALEMERGENCY/FIRSTAID,CONTACTTICKETCHECKINGSTAFF/GUARDORDIAL138.(ALLIndiaPassengerHelpline No.138)
14. PNR and train arrival/departure enquiry no.139
15. To report unsavoury situation during journey, Please dial railway security helpline no.182
16. AlltheTermsandconditionsspecifiedwillbeapplicableincaseofoptingTravelInsurancefacility.PleaseReferTravelInsurance’sTerms & Conditions available on Home page of [www.irctc.co.in](http://www.irctc.co.in/)website.
17. Neverpurchasee-ticketfromunauthorizedagentsorpersonsusingtheirpersonalIDsforcommercialpurposes.Suchticketsareliableto be cancelled and forfeited without any refund of money, under section (143) of the Indian Railway Act 1989. List of authorized agents are available on [www.irctc.com](http://www.irctc.com/) E-Ticket AgentLocator

## [Download the UTS APP for Unreserved Ticket booking.](https://play.google.com/store/apps/details?id=com.cris.utsmobile&amp;hl=en)

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| **Dear Passengers Know Your Entitlement** | |
| **Indicative Standard Menu Mail Express :-** (Catering charges are not included in ticket fare) |  |
| Tea (With tea bag)/Coffee (150ml) | Rs. 10/- |
| **Rail Neer/Packaged drinking water (Chilled)** |  |
| (a). 1 litre bottle/1000ml | Rs. 15/- |
| (b). 500ml. Bottle | Rs. 10/- |
| Janta meal or Economy meal or Janta Khana | Rs. 20/- |
| **Standard Breakfast** |  |
| **Veg. Breakfast -** Bread Butter and Cutlet -02 Veg. Cutlet (100 gm) + 02 Bread slice+10gms Butter chiplet + Tomato sauce | Rs. 30/- |
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| **Veg. Breakfast -** Idli and Vada -04 no Idli (200 gm) + 04 no Urad Vada (120gm) + 50gms Chutney | Rs. 30/- |
| **Non-Veg. Breakfast -** Omelette of 02 Eggs + 02 Bread slice + 10gms Butter chiplet + Tomato sauce | Rs. 35/- |
| **Standard Casserole meals - Lunch/Dinner** |  |
| **Vegetarian -** Rice (150 gm) + Parantha (02 nos.)/ Chapati (04nos.) + Dal/Sambhar(150gms) + Mix Veg.(100gms) + Pickle Sachet + 250 ml PDW glass | Rs. 50/- |
| **Non. Vegetarian -** Rice (150 gm) + Parantha (nos.)/Chapati (04nos.) + Dal/Sambhar(150gms) + Egg curry (02 nos of eggs) + Pickle Sachet +250 ml PDW glass | Rs. 55/- |